

# **AMIGOS Frequently Asked Questions**

#### I'm currently an AMIGOS member. Can I still get my benefits?

Yes, you can still take advantage of your 20% discount on reservations and 10% discount in our stores.

#### Can I renew my membership?

As of the new year, AMIGOS is transitioning into a monthly giving program.

#### Why is the AMIGOS program changing?

As a nonprofit organization, we rely on unrestricted contributions to do our work. Contributions from this community helped us create outdoor trails, produce and plant trees throughout Puerto Rico and support our educational programs for young people. We want to enhance your experience and acknowledge the strength of this philanthropic community to help address our environmental challenges as well as make the community inclusive even if you do not live in Puerto Rico or are not able to take advantage of our natural areas in person.

## What if I only want to give once instead of monthly?

We appreciate your commitment to supporting Para la Naturaleza so you will be acknowledged within our donor community but not as part of the AMIGOS monthly giving program.

#### What do I get for contributing monthly?

By contributing a minimum of \$5 per month, you will get:

- 20% discount on regular programming
- Invitation to our annual AMIGO Day
- Invitation to virtual events and other events throughout the year
- Quarterly e-calendar and a digital newsletter with information about projects and initiatives that you are helping to support

#### Did you reach out to AMIGOS to ask them how they felt about this change?

Yes, we sent out a survey at the end of last year to all AMIGOS. Please be sure to check your *Spam*.

# Why can't I renew my membership on the website?

Currently, we are in the process of finishing up all our updates to the dedicated AMIGOS page in time for the official launch of the program.

You can visit <a href="https://reservaciones.paralanaturaleza.org/donate.jsf">https://reservaciones.paralanaturaleza.org/donate.jsf</a> to make a 1-time donation or contribute monthly to become part of the AMIGOS monthly giving program.

## Can I renew my family membership?

The AMIGOS monthly giving program will no longer have a family membership level. We have kept the Student Membership at \$10 annually for anyone in your family that may be under 21.

# What will happen to my son's/daughter's membership that they received as part of the Summer Immersion Program?

Your son/daughter will continue to have a complimentary membership to the existing AMIGOS program with no changes.